

WS-02987A-13-0477



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: 2 P 12: 03
2014 MAY

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116033

Date: 5/1/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

MAY 02 2014

Complaint By: First: Vickigene

Last: Howard

Account Name: Vickigene Howard

Home:

Street:

Work:

City: San Tan Valley

CBR:

State: AZ Zip: 85143

is:

DOCKETED BY

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

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ORIGINAL

Customer sent the following -

I am frustrated with the way the potential sale of Johnson Utilities to Florence is currently going. I, a Johnson Utilities Customer, am concerned that my already high rates will continue to increase after the sale, as the Florence analysis includes regular rate increases. I am also concerned about future issues with the utility as we, the water users, have no vote or say in the decisions made by Florence government; since we do not reside in the municipal boundary of Florence. I hope you take this into account as you decide to allow the water & sewer users of Johnson Utilities to have a Consumer Advisory Board that will work directly with the Town of Florence in decision making with respect to the utility.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 5/2/2014

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